

Residents and Businesses:

We are happy to announce that starting immediately free of charge to customers; we will begin using REACH Alert to send you timely information about alerts and/or events for City of Benton, Benton Water & Sewer System and Benton Gas System.

As a user of REACH Alert, you will be able to choose how you receive messages:

- Choose up to three ways to receive your messages – email, voice call or text message.
- Add up to four email addresses and/or phone numbers on one account.
- Update your contact information at any time.

However, if you do not register, you will not receive our messages or the benefits above.

Registration takes less than one minute to complete! To register:

- Go to www.reachalert.com.
- Click the blue text “Create an account.”
- The Network Name will be City of Benton.
- Choose either Resident or Business.
- In the address portion, be sure and enter your street number in the first box and street name in the second box.

Please *do not* register separate accounts for each member in your household. They can all be included on one account.

If you opted to receive text alerts, REACH Alert will send a text message to your cell phone immediately upon completion of your registration with a code. Please enter the 4-digit number on the registration screen and then click the word VALIDATE. If you do not receive this message, please call REACH Alert.

If you need help registering, contact REACH Alert at 877-307-9313 or Benton City Hall at 270-527-8677.